

## Letter of complaint

Re-arrange the paragraphs to make a letter of complaint.

1-2-3

Dear Sir/Madam,

I have only played football in them twice, but there are already three or four holes in the bottom of one shoe. I took the shoes back to the shop but the manager was very unpleasant, and refused to refund my money.

I am writing to you about a pair of trainers I bought last month from your shop in Manama.

I enclosed the receipt for BD 25 and would be grateful if you would refund my money.

Yours faithfully,  
Peter Brown

Three empty rectangular boxes are arranged vertically on the right side of the page. A blue arrow points from the first paragraph to the top box, a green arrow points from the second paragraph to the middle box, and a red arrow points from the third paragraph to the bottom box.