

Shopping - functions p. 43

1

Uzupełnij tekst, wykorzystując poniższe wyrazy. Cztery wyrazy zostały podane dodatkowo.

another do make one ones other queue supermarket



Does anybody work here?

Jo De, 16 APRIL

Even if I like to buy snacks from vending machines and use self-checkouts, it doesn't mean that I don't need shop assistants in a (1) . I need them a lot!

They help me out every time I get lost among the shelves. But one Swedish businessman has a different opinion. Recently he's opened the first shop that doesn't have any staff. It's open twenty four hours a day, every day of the year.

To (2) the shopping there, customers use a special app which opens the door and lets them scan whatever they've bought. They pay for all their shopping once – at the end of the month. The businessman is thinking of opening (3) shop. Would you like (4) where you live?



2

W parach odpowiedzcie na pytania.

baker's bookshop chemist's clothes shop florist's furniture shop



1. Is it important to have assistants in these shops? Why?/Why not?
2. Which of them will become staff-free, self-service shops in the near future?
3. Do you usually complain when shop assistants are too attentive or not attentive enough?

B *I* U

3

Przeczytaj zdania wypowiedziane przez sprzedawcę. Ułóż je w logicznej kolejności.

E. *Will that be all?*

A. Remove your card, please.

B. How would you like to pay?

D. Here's your receipt.

F. Please insert your card.

G. That'll be £15.30.

H. Enter your PIN.

C. *There we go. Have a nice day.*

4

Dopasuj zdania 1–4 wypowiedziane przez klienta do zdań wypowiedzianych przez sprzedawcę (A–E) tak, aby powstał logiczny dialog.

A. Will that be all?

B. That'll be £15.30.

C. How would you like to pay?

D. Please insert your card.

E. Enter your PIN.

F. Remove your card, please.

G. Here's your receipt.

H. There we go. Have a nice day.

1. I'll pay by credit card.

2. Thank you. Goodbye.

3. Put it in the bag, please.

4. Yes, that's all, thanks.

5

Do każdej z opisanych sytuacji dobierz właściwą reakcję: A, B lub C.

1. Chcesz kupić tanie słuchawki. Jak poprosisz sprzedawcę o pomoc?

- A. I'm looking for inexpensive headphones.
- B. I'm just looking at some inexpensive headphones.
- C. Look at these headphones. They're not expensive.

2. Po przymierzeniu kurtki decydujesz, że jej nie kupisz. Co powiesz sprzedawcy?

- A. I'm sorry, I couldn't buy it.
- B. I think I'll leave it.
- C. I'm going to take it back.

3. W jaki sposób poinformujesz sprzedawcę, że chcesz zwrócić produkt?

- A. Could I change this?
- B. I'd like to return this, please.
- C. Here's your change.